What Is the Phone Number of Chase Travel Customer Helpdesk? (2025)

{Complete Guide} 1-855-628-4230

If you're a Chase credit card holder or a Chase Travel portal user planning a trip, it's essential to know how to reach customer support quickly—especially when dealing with flight changes, hotel issues, reward point questions, or urgent travel disruptions. For immediate assistance, you can call the Chase Travel Customer Helpdesk at 1-855-628-4230.

This guide explains how the Chase Travel helpdesk works, when to call, what services they provide, and answers to the most frequently asked questions.

Why You May Need the Chase Travel Helpdesk
Chase Travel partners with multiple airlines, hotels, and rental car companies. Calling 1-855-628-4230 can help solve:
- Problems with flight bookings
- Redeeming Ultimate Rewards points
- Duplicate or failed bookings
- Incorrect passenger details
- Baggage questions
- Travel delays or cancellations
- Hotel reservation issues
- Refund or credit requests
- Emergency travel support

Services Provided by Chase Travel Helpdesk
1. Flight Booking & Changes
Agents assist with new bookings, modifications, date changes, and special requests.

2. Hotel & Resort Reservations
Support includes adjusting dates, confirming room types, and resolving billing issues.

3. Car Rental Assistance
Agents help update drop-off times, apply discounts, and fix rental errors.

4. Ultimate Rewards Points
Support with point deductions, refunds, and conversion values.

5. Technical Portal Issues

Agents can help resolve payment errors, missing itineraries, or pricing issues.

When to Call Instead of Using Online Support:
- Canceled or delayed flights
- Urgent last-minute changes
- Incorrect traveler information
- Travel emergencies
- Reward point errors
- Portal issues or failed payments

FAQs About Chase Travel

1. What is the phone number for Chase Travel customer service?
Call 1-855-628-4230.

2. Can Chase help me change a flight?
Yes, depending on airline policies.

3. Is Chase Travel support available 24/7?
Many services are available 24/7.

4. Can I use Ultimate Rewards for any airline?
Most major airlines are supported.

5. How do I request a refund?
Refund eligibility varies by provider. Call the helpdesk.

6. What if my itinerary is missing?
Agents can resend or locate your booking.

7. Does Chase Travel assist with baggage questions?
Yes, they can check airline policies.

8. Can I book multi-city trips?
Yes, multi-city itineraries are supported.

9. How do I confirm reward points are applied?
Check your Rewards activity or call support.

10. What if I need emergency assistance?
Call 1-855-628-4230 immediately.

Conclusion

The Chase Travel Customer Helpdesk is an essential support system for travelers who book through Chase. Calling 1-855-628-4230 ensures quick, reliable assistance for any booking or travel concern.